

Abstract

The on-line system and method of the present invention may allow two or more parties to a dispute to resolve their dispute over a communications network. This system
5 and method may eliminate the need, in most instances, for in-person appearances of the parties to the dispute before the arbitrator, mediator, or other neutral party. In addition, this system may provide an efficient way for the parties to choose the rules, regulations and procedures which will apply in the dispute resolution process itself. It may further allow the parties to take into account potential variation among the parties' willingness to
10 pay for particular rules, regulations or procedures.